

KARATINA UNIVERSITY



Inspiring Innovation and Leadership

QUALITY POLICY STATEMENT

This Quality Policy upholds the University's commitment to maintain high standards of quality training and support services that meet the requirements of its customers, stakeholders and external providers at local and international levels through quality and relevant teaching, research, innovation and community outreach in an environment anchored in its core values.

The University will continue to nurture a scholarly culture through innovation, creativity and entrepreneurial skills to achieve customer satisfaction and continually improve its performance as envisioned by the University Mission.

To achieve this, the University Top Management commits to:

- * Embrace a risk-based thinking and process approach in establishing, implementing, maintaining and continually improving the Quality Management System within the University
- * Communicate the requirements of the Quality Management System to all members of staff and other relevant stakeholders
- * Ensure quality objectives and targets needed to meet customer requirements are established and achieved by all key departments and sections of the University to meet the requirements of the Quality Management system based on ISO 9001:2015
- * Periodically monitor and review this Quality Policy by determining its continuing ability to achieve customer satisfaction.

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Signed:.....

Vice Chancellor

Date 23rd September 2019